

# Terms and Conditions for Freedom Fueled

## Article 1: Definitions

1. **Service Provider:** Freedom Fueled, trade name of Freckles' Media, located in Amsterdam, Chamber of Commerce number 69820600, is referred to as the service provider in these general terms and conditions.
2. **Client:** The individual or entity who purchases and participates in the coaching services and online courses provided by the Service Provider.
3. **Agreement:** The contract between the Service Provider and the Client for the provision of services, which includes these terms and conditions.
4. **Services:** The online courses, 1:1 coaching programs, workshops, retreats and any other services offered by the Service Provider.
5. **Confidential Information:** Any information exchanged between the Service Provider and the Client that is not publicly known and is considered private or proprietary.

## Article 2: Applicability

1. These terms and conditions apply to all offers, agreements, and deliveries of services by the Service Provider unless expressly agreed otherwise in writing.
2. The latest version of these terms and conditions shall always apply.

## Article 3: Services

1. The Service Provider offers various online courses and 1:1 coaching programs. Detailed descriptions of these services are provided on the Service Provider's website.
2. The Service Provider will deliver the services to the best of their ability and knowledge. However, the Service Provider does not guarantee specific results or outcomes from the services provided.

## Article 4: Registration and Access

1. Clients must register and create an account on the Service Provider's platform to access the online courses and coaching services.
2. Clients are responsible for maintaining the confidentiality of their login credentials and are fully responsible for all activities that occur under their account.

## Article 5: Fees and Payment

1. All fees for services are as listed on the Service Provider's website and are exclusive of any applicable taxes unless otherwise stated.
2. Payment is required in full before the commencement of any service unless otherwise agreed in writing. Payment plans may be available for certain services.
3. The Client agrees to pay all fees associated with the chosen service promptly.

## **Article 6: Cancellations and Refunds**

1. The Client may cancel their participation in an online course or coaching program within 24 hours.
2. Refunds are not available once access to the course or coaching program has been granted unless a money-back guarantee is explicitly stated.
3. The Service Provider reserves the right to cancel or reschedule courses and coaching sessions.
4. If a money-back guarantee applies, it applies for a period of 14 days, starting from the moment of the first payment the Client made.
5. The Client can claim this guarantee if the conditions in Point 6 of this Article are met.
6. The Client must have (1) completed the video lessons of the course, (2) extensively filled in the workbooks and worksheets, and (3) actively participated in the accompanying community. It's a "show-your-work-money-back-garantuee".
7. The Client must be able to demonstrate active participation in the course and community.

## **Article 7: Confidentiality**

1. Both parties agree to treat all confidential information exchanged before, during, and after the term of the agreement as strictly confidential.
2. Confidential information shall not be disclosed to any third party without the prior written consent of the other party, except as required by law.

## **Article 8: Intellectual Property**

1. All content provided by the Service Provider, including but not limited to course materials, videos, documents, and proprietary information, is the intellectual property of the Service Provider.
2. The Client is granted a limited, non-exclusive, non-transferable license to access and use the content for personal purposes only.
3. The Client shall not copy, distribute, or create derivative works from the Service Provider's content without express written permission.

## **Article 9: Liability**

1. The Service Provider is not liable for any direct, indirect, incidental, or consequential damages arising out of the use or inability to use the services provided.
2. The Client acknowledges that they are responsible for their own progress and results and that the Service Provider cannot guarantee specific outcomes.

## **Article 10: Complaints and Dispute Resolution**

1. Any complaints about the services should be reported to the Service Provider in writing within 14 days of the occurrence of the issue.
2. The Service Provider will endeavor to resolve complaints promptly and fairly.
3. Any disputes arising from these terms and conditions shall be governed by the laws of The Netherlands, and the parties agree to submit to the exclusive jurisdiction of the courts in Amsterdam.

## **Article 11: Amendments**

1. The Service Provider reserves the right to amend these terms and conditions at any time. The latest version will always be available on the Service Provider's website.
2. Continued use of the services after any amendments constitute acceptance of the new terms and conditions.

## **Article 12: Contact Information**

1. For any questions or concerns regarding these terms and conditions, the Client may contact the Service Provider at:
  - Freedom Fueled
  - Vechtstraat 38h, 1078RM, Amsterdam
  - [info@freedomfueled.life](mailto:info@freedomfueled.life)